








**JAN.
2025**

Know Your Cone Health Network Provider Options

HEALTH PLANS	 Employee Assistance Counseling Program	 Virtual/In-Person Primary Care	 MyChart e-Visit: Message with a Provider	 Virtual Urgent Care Video Visit	 In-Person Urgent Care	 Emergency
TRADITIONAL PLAN	FREE	\$25 Co-Pay No deductible in Tier 1 Network	FREE	\$25 Co-Pay No deductible in Tier 1 Network	\$50 Co-Pay After Deductible in Tier 1 Network	\$500 Co-Pay After Deductible
SAVE PLAN	FREE	\$10 Co-Pay After deductible in Tier 1 Network	Up to \$35 before deductible.	\$10 Co-Pay After deductible in Tier 1 Network	20% After Deductible in Tier 1 Network	20% After Deductible
 Hours of Operation	Our office number 336-538-7481 is also the number to call for a crisis. We provide after-hours phone-based support services 24/7/365.	5 days a week, 8 a.m. to 5 p.m. Please make an appointment with your doctor's office.	7 days a week, 8 a.m. to 8 p.m. Fill out a questionnaire and receive a care plan from a provider electronically! No phone/video required. www.conehealth.com/virtual	7 days a week, 8 a.m. to 8 p.m. Same day appointments are available. Schedule now at: www.conehealth.com/virtual	7 days a week, extended hours Visit: Schedule now at: www.conehealth.com/urgent-care to find a location near you.	24/7/365 <i>If you have a life-threatening injury, illness or trauma, always call 911.</i>
Examples:	<ul style="list-style-type: none"> • Counseling service for employees, couples, families and minors • Stress • Marital conflict • Depression • Grief and loss • Anxiety • Parenting problems • Workplace challenges • After hours crisis support 	<ul style="list-style-type: none"> • Annual screenings • Flu shots and vaccines • Flu • Colds, coughs, earaches • Accidents/falls • Eye infections • Migraines • Minor burns, cuts and rashes • Simple removal or foreign objects from eye, ear, nose and skin • Sprains and strains • Stomachaches • Urinary tract infections 	<ul style="list-style-type: none"> • Sinus symptoms, cough, allergies • Urinary symptoms • Sore throat • Flu symptoms • Tick bite, poison ivy, insect sting • Shingles, rash, acne • URIs • Back pain • Diarrhea, nausea & vomiting • Head lice, scabies • Cold sores • Swimmer's ear • Sty, red eye • Burns • Ages 18+ patients only. Must be in NC/VA. 	<ul style="list-style-type: none"> • Colds, fever • Earaches • Sore throats • Sinus symptoms • Flu • Small cuts, bruises or burns • Sprains and strains • Urinary/bladder infections • Minor skin conditions • Headaches • Nausea & vomiting • Sty, red eye • Ages 5+ patients only. Must be in NC/VA. 	<ul style="list-style-type: none"> • Accident/falls • Allergies • Back strains • Bone fractures • Colds, coughs, earaches and flu • Eye infections • Migraines • Minor burns, cuts and rashes • Simple removal or foreign objects from eye, ear, nose and skin • Sprains and strains • Stomachaches • Urinary tract infections 	<ul style="list-style-type: none"> • Broken bones • Coughing or vomiting blood • Chest pain • Deep cuts/lacerations • Difficulty breathing • Intense abdominal pain • Loss of consciousness • Seizures • Suicidal thoughts • Stroke symptoms, including sudden arm or leg weakness and facial drooping • Uncontrollable bleeding • Unexpected vision changes



Know Our Locations

Save time and money by choosing the right location for your care.



Video/Phone Visit



e-Visit

To visit our virtual location, go to connectnow.conehealth.com/virtual.



Urgent Care

Greensboro

Cone Health Urgent Care Center

1123 N. Church St.
Greensboro, NC 27401
336-832-4400

Cone Health Urgent Care at Elmsley Square

3711 Elmsley Court, Suite 102
Greensboro, NC 27406
336-890-2200

Cone Health Urgent Care at Wendover Commons

4524 W. Wendover Ave.,
Ste. 110 Bldg H
Greensboro, NC 27409
336-890-3320

Reidsville

Cone Health Urgent Care at Reidsville

1560 Freeway Drive
Reidsville, NC 27320
336-951-6180

Kernersville

Cone Health Urgent Care at MedCenter Kernersville

1635 NC 66 South, Suite 235
Kernersville, NC 27284
336-992-4800

Mebane

Cone Health Urgent Care at MedCenter Mebane

3940 Arrowhead Blvd., Suite 110
Mebane, NC 27302
919-568-7300

Burlington

Cone Health Urgent Care at Burlington

3866 Rural Retreat Road, Suite 104
Burlington, NC 27215
336-890-4160



Emergency Care

Greensboro

Children's Emergency Department at Cone Health Moses Cone Hospital

1121 N. Church St.
Greensboro, NC 27401
336-832-8040

Cone Health Moses Cone Hospital

1121 N. Church St.
Greensboro, NC 27401
336-832-8040

Cone Health Wesley Long Hospital

2400 W. Friendly Ave.
Greensboro, NC 27403
336-832-1000

Cone Health MedCenter Greensboro at Drawbridge Parkway

3518 Drawbridge Parkway
Greensboro, NC 27410
336-890-3000

Reidsville

Cone Health Annie Penn Hospital

618 S. Main St.
Reidsville, NC 27320
336-951-4000

High Point

Cone Health MedCenter High Point

2630 Willard Dairy Road
High Point, NC 27265
336-884-3777

Burlington

Cone Health Alamance Regional Medical Center

1240 Huffman Mill Road
Burlington, NC 27215
336-538-7000

Request a
Primary Care
Physician



If you do not have a primary care physician, then we would like to help you establish a provider relationship at one of the 50 locations in the CHMG network. WE can work with you to find a provider that meets your preferences and is convenient to you: **CALL: Cone Health Patient Engagement Center - 336-890-1000.** (The best time to call is between 11 a.m. - 3 p.m. Identify yourself as a Cone Health employee.) **ONLINE:** Complete a brief online form at www.conehealth.com/find-a-doctor/.

For 24/7 advice on where to get the best care for your non-emergency health needs, call our **Nurse Advice Hotline** toll-free at **1-833-868-2663** or visit conehealth.com/rightcare.